

Customer Credit Reporting

Company Name:

AT&T

Doing Business As:

Company Address:

Operating Company Number:

Credit Reporting Data for Quarter Ending: June 30, 2003



Credit due in accordance with Section 732.30(a);

Out of Service More than 24 Hours:

Total dollar amount of all customer credits paid:

Number of credits issued for repairs - 24-48 hours:

Number of credits issued for repairs - 48-72 hours:

Number of credits issued for repairs - 72-96 hours:

Number of credits issued for repairs - 96-120 hours:

Number of exemptions claimed for each of the categories identified in Section 732.30(e)

Number of customers receiving alternate phone service rather than receiving a credit.

April	May	June	Total
\$4,450.82	\$438.14	\$860.61	\$5,749.57
228	28	5	261
77	8	4	89
36	4	4	44
33	4	5	42
0	0	0	0
0	0	0	0

Credit due in accordance with Section 732.30(b);

Failure to install Basic Local Exchange Service:

Total dollar amount of all customer credits paid:

Number of installations after 5 business days:

Number of installations after 10 business days:

Number of installations after 11 business days:

Number of exemptions claimed for each of the categories identified in Section 732.30(e).

Number of customers receiving alternate phone service rather than receiving a credit.

April	May	June	Total
\$0.00	\$0.00	\$0.00	\$0.00
0	0	1	1
2	7	5	14
0	3	1	4
2	10	7	19
0	0	0	0

Credit due in accordance with Section 732.30(c);

Missed Appointments

Total dollar amount of all customer credits paid:

Number of customers receiving credits:

Number of exemptions claimed for each of the categories identified in Section 732.30(3).

April	May	June	Total
\$0.00	\$0.00	\$0.00	\$0.00
0	0	0	0
0	0	0	0